

August 2, 2021

Bianca L. Montalvo Project Administrator PCD, Inc.

Ms. Montalvo,

My name is Kimberly Rowland, General Manager of Oakmont Village Association (OVA) in Santa Rosa, CA. This summer PCD completed another successful installation of Audio Visual equipment for us. This time the work involved upgrading recently installed equipment at two of our OVA recreation centers to provide Zoom Video Conferencing capabilities.

OVA staff and members worked closely with John Rudolph, PCD Vice President, and his team of installation technicians. We contacted John about video conferencing for Oakmont members earlier this spring. Following an on-site meeting, John recommended the necessary upgrades needed to meet the remote participation capability members wanted to be able to join in community events from the safety of their homes.

Despite shipping delays from Asia, John located the equipment we needed and on installation day surprised us with two truckloads of equipment and installation technicians. We were quite impressed by the deep bench at PCD.

The installation at both venues was completed in early July and later that month 18 OVA members and staff joined veteran PCD technician, Angelo Scalese, for a full day of hands-on instruction in the new equipment.

We are happy to recommend PCD to others looking for high quality A/V equipment, installation, and service.

Sincerely,

Kimberly Rowland General Manager

Oakmont Village Association

OAKMONT VILLAGE ASSOCIATION